

*From the Desk of Suffragan Bishop, Dr. William A. Benson*

Praise the Lord, Saints.

First Lady and I have missed you tremendously during this season of sheltering-in-place, but we have felt your love and presence across the miles that have separated us. As I often say, six-feet apart has never brought us closer.

We are delighted to report we anticipate returning to in-person services on July 5, 2020. In an effort to provide the safest environment we can, we have observed all safety measures required of us, and even those recommended to us, by all applicable health officials (including on the federal, state, city and county levels.)

We have instituted processes and procedures that will help us to maintain a healthy and safe environment. Many of these processes and procedures will require your cooperation and your participation. We thank you in advance for the extra dose of patience you will bring to each service as we chart this unprecedented course. In that vein, attached is a letter of release that I ask you to read carefully before deciding whether to sign. We will require a signed copy of this document from you prior to your in-person visit to TDWC until further notice. You may mail your signed document to: Total Deliverance Worship Center, Inc., 73737 University Avenue, Suite 217 La Mesa CA, 91942, or email it to [eatopastor@totaldeliverance.org](mailto:eatopastor@totaldeliverance.org). Should you have questions about this, please do not hesitate to contact me.

As you anticipate your return, I am sure many of you have questions. To answer them, we have enclosed with this correspondence a Frequently Asked Questions (“FAQ”) pamphlet, which details our re-entry plan and the safety measures we have implemented. Of course, should you have further questions, please do not hesitate to reach out me or First Lady, or any member of our COVID-19 re-entry team to include:

- Eld. Cassandra Crawford
- Min. George Denny
- Min. Michcell England
- Bro. Terris Goosby
- Deacon Dwayne Harvey
- Sis. Leslie Johnson
- Min. Maria Jones
- Min. Rosalind Newman
- Eld. Kevin O’Neil
- Sis. Miko Richardson
- Min. Meagan Garland Sterling
- Sis. Regina Townsend
- Deacon Nathan Whitted

God-bless you and God-keep you, which is my most earnest prayer.

Your pastor,

*William A. Benson*

Dr. William A. Benson

## TDWC REOPENING – FREQUENTLY ASKED QUESTIONS

**Q1: Are there particular groups of people who Total Deliverance Worship Center (“TDWC”) recommends not attend in-person services?**

**A:** Yes. TDWC recommends in the strongest possible terms that individuals who fall into any one of the following categories **not attend in-person services until further notice:**

- Age 65 and older (particularly those with underlying complications)
- Breathing or lung problems, including:
  - Asthma,
  - Chronic lung disease
  - And others...
- Diabetes
- Liver disease
- Compromised immune system
- Those diagnosed with COVID-19
- Those who are experiencing any of the COVID-19 symptoms (regardless whether he/she suspects COVID-19)
- Age 2 (and younger)
- Chronic kidney disease (even if on dialysis)
- Cancer
- Severe obesity
- Live, work or visit nursing homes or long-term-care facilities regularly.
- Those who suspect they may have COVID-19 (regardless whether waiting on a diagnosis)

**Q2: Will I be required to answer any screening questions when I arrive at an in-person service before I can enter the building?**

**A:** Yes. Upon arrival, you will be asked to answer various questions that will determine whether the health officials recommend you enter the building for health-and-safety reasons. The below questions will be updated from time-to-time as the health authorities learn more about COVID-19

Have you been diagnosed with COVID-19 at any time?	Do you suspect you have contracted COVID-19 (even if you are still waiting on a diagnosis)?
Do you live with, or care for, someone who has been diagnosed with COVID-19?	Do you live with, or care for, someone who suspects he/she may be suffering from COVID-19 (regardless whether that person is awaiting a diagnosis)?

Have you work(ed) within 20 feet of someone who has been diagnosed with COVID-19 at any time?	Are you experiencing shortness of breath?
Are you having difficulty breathing?	Did you have an actual (or suspected) temperature higher than 100.0° F at any time in the last two weeks?
Do you have a cough? Have you had a cough within the last two weeks?	Do you have chills? Have you had chills within the last two weeks?
Are you experiencing repeated shaking with chills? Over the last two weeks?	Do you have muscle pain?
Do you have a sore throat?	Are you experienced loss of taste, smell, or other senses?
Do you have diarrhea? Last two weeks?	Have you been advised you have come into contact with someone diagnosed with COVID-19?

**Q3: What happens if I answer yes to any of these questions?**

**A:** Unfortunately, you would not be able to enter the church building at that time, but we welcome the next time you will be able to safely return, or once you have experienced at least two weeks free of these symptoms.

**Q4. Is there any danger if I answer “No” to a question to which I should have answered “Yes”, if I believe the symptoms are a result of something else and not COVID-19? For example, I have a sore throat, but I always get a sore throat when I am coming down with a cold. So, I answer “No” when asked if I have a sore throat because I am confident it is related to a common cold and not COVID-19.**

**A.** Yes. There is the potential those particular symptoms (while applicable to underlying issues) may be attributed to COVID-19, as well. The danger is potentially infecting others.

**Q5: Will my temperature be taken when I arrive at TDWC?**

**A:** Yes. To gain entrance into the building we will take your temperature with no-contact thermometers. Those with temperatures at or above 100°F will not be permitted entry into the church building.

**Q6: What if I arrive late to service, will I still have to undergo the screening questions and temperature screening?**

**A:** Yes. Any time one desires to enter the church building, TDWC will observe these protocols.

**Q7. What is the church doing to create social distance?**

**A:** The church has implemented a number of protocols to make sure we observe social-distancing requirements in compliance with federal, state, and local guidance, including:

- **Six Feet Distance:** Wherever people gather, there must be at least six feet of space between them.

- In the sanctuary, you/your family must maintain at least two chairs between you/your family and the next person or family.
- Entry into common areas like the restrooms will have staggered-entry requirements.
- Praise team will be separated by 6-feet from one another, and will minister for all purposes, including in lieu of the choir, until further notice.
- Postings, staff-assistance and markers will be available to aid you through this process
- **Staggered Services:** TDWC has undertaken the following measures to reduce opportunities where the virus can spread among the Saints
  - Bible class will continue online, and will not resume in-person until further notice.
  - Walking through the Bible with the Bishop will remain online
  - No Children’s church until further notice
  - No food preparation or service on the premises, or in connection with any official TDWC event.
- **Occupancy:**
  - Consistent with local guidelines, no more than 100 people may be permitted inside of the church building at any one time.

**Q8: What if I do not live with my family, but have been quarantined (exclusively) with another member of the church, or a friend, etc?**

**A:** You may sit with those with whom you have quarantined (exclusively) in the same way you would sit with family members as explained in Q7, above.

**Q9: How will the 100 in-person attendees be chosen?**

**A:** We have implemented a registration system on our website. Individuals will be permitted to attend in first-registered, first-served priority.

**Q10: Am I permitted to attend any service I desire to attend, so long as I register?**

**A:** No. Each attendee will be permitted to attend services on a alternating-week basis. The same individuals who register to attend on week one of the month will also be permitted to register for week three of the month. Similarly, those who register for week two of the month will be permitted to register for week four.

**Q11: Why is the alternating-week schedule necessary?**

**A:** In the unfortunate event one of our members or visitors is diagnosed with COVID-19, TDWC will be required to participate in a contact-tracing process. Our ability to identify the particular service and with whom will allow us to comply with a health-and-safety obligations while remaining operational.

**Q12: Will there be both 8:00am and 10:45am services? If so, will the church sanitize between services?**

**A:** Yes. Before and after each service, we will sanitize all high-touch areas, including the benches, chairs, podiums, light switches, remote controls, computers, instruments, microphones, doorknobs and handles, etc.

**Q13: Will members and visitors be required to wear masks while at TDWC?**

**A:** Yes, until further notice.

**Q14: If I wake up feeling ill, but not with any of the symptoms identified on the screening list, should I still plan to attend service that day?**

**A:** No. If you feel ill at all, please stay home or contact a healthcare provider. Do not plan to attend TDWC that day.

**Q15: What should I do if I begin to feel ill while attending a service?**

**A:** If you are able, you should ensure your mask is firmly affixed in place, gather your belongings, and gesture to the health-care professional or usher assigned to your section to assist you in walking toward the exit of the building.

**Q16: Are there any precautions to avoid introduction of contaminated items into the environment?**

**A:** Yes. Until further notice, you are asked to not bring the following items into the church building to lessen the possibility of introducing contaminants from home and other environments into the church building:

Bibles	Books
Journals	Pens
Notepads	Food or Beverages
Extra clothing or blankets	

**Q17: Does TDWC have its own sanitization protocols, separate from the landlord-church?**

**A:** Yes. TDWC is observing all federal, state and local requirements as if it were not renting a space from a landlord-church likely observing the same protocols.

**Q18: Is there more detailed information about what to expect as we return to in-person services?**

**A:** Yes. Enclosed with this cover letter and FAQ is our Health and Safety Program, COVID-19 Preparedness and Re-Entry Plan, which is also available on our website, [www.totaldeliverance.org](http://www.totaldeliverance.org).